



Member Board Application Programming Interface (API)

A Secure, Customized Technology Bridge
To Unify & Synchronize Data Entry From Within Your Existing System

Why An API?

Productivity & Synchronization Improvements

In 2020 we completed version 1 of the IMLCC system. By necessity, it was a stand-alone technology running independently from the existing Member-State board's data management systems. It consisted of two primary components: 1) **The Physician Portal** – a web-based data collection system where multi-state applications are submitted by physician applicants, and 2) **The Member-State Board CRM (iStars)** – an internal facing system through which the application process is managed by Member-State Board staff.

We knew this was not the most elegant solution – so our earliest technology roadmaps included plans to develop a third component: 3) **The Member Board API** – an Application Programming Interface (API) that allows communication and data exchange between systems. It is designed to synchronize specific processes and data fields *from within each state's existing data management system*.

In early 2025, we launched the API – and it is now an option for all Member-State Boards.

Practical Benefits of the API

- **Creates Unbroken Workflow To Ease The Burden On Licensing Staff** – No switching between systems. The API seamlessly integrates our process into your own existing data management system. Fewer breaks in your existing workflow bring greater efficiency and frees up staff time to address other pressing issues.
- **Reduces Inefficiencies & Errors Rates** – Streamlining the data entry process reduces the likelihood of data entry errors – and every member-state licensing board benefits from improvements in data accuracy.
- **Addresses State-Based Data Siloing & Improves Public Safety** – Immediate access to accurate physician licensing data means, among other things, that important disciplinary actions are easily discoverable by every licensing board.

- **Will Eventually Replace Our Existing CRM** – The API user interface is a tremendous improvement. Your licensing staff will celebrate.

How Implementation Works

The API functions like a data bridge and requires some custom coding to connect from your unique system. It will initially require close collaboration between your IT staff, vendors and the IMLCC Development Team.

API Endpoints/Module Functions

1. **License API Endpoint** - Allows member boards the ability to list all licenses for their respective board. In addition, member boards can request details on a specific license and approve/decline single license or in bulk via an API update call. This endpoint covers Initial SOS, Additional SOS and Renewal licenses.
2. **Application API Endpoint** - Allows member boards the ability to list all applications for their respective board. In addition, member boards can request details on a specific application and set an application or bulk applications to eligible/ineligible via an API update call. This endpoint covers Initial LOQ, LOQ Reapply and Redesignation applications.
3. **Physicians API Endpoint** - Allows member boards to list, obtain detail on a specific physician and update core physician details. This endpoint is meant to keep physician data consistent between the IMLCC and Board systems.

Timeframe

It depends. Early adopters have gone from first meeting to project completion in 2-3 months. The timeframe will generally depend on 3 factors: 1) the technical difficulties involved with your unique system, 2) the availability of your technical team to respond to questions and issues, and 3) your state's place in our development schedule.

Cost & Funding Available

We realize that this may be a significant time investment for your in-house and/or contract IT staff, so IMLCC is offering funds to offset these additional costs.

Get Started

The process starts with an initial meeting with our technical team and your senior leadership/commissioners, internal and/or external IT team, and any interested licensure staff. We can answer your questions on implementation, funding, and provide a detailed IMLCC Board API Developer Guide to get you started.

Interested? Contact Matt Robison directly at matthew.robison@imlcc.com.